



RELEASE NOTES 5.25

September 21, 2021

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Release information

Release Version: 5.25 September 2021

Introduction

This document describes the features and functionality of the TMS 5.25 release.

We invite you to submit your product enhancement requests on the TMS [Ideas](#) page. Ideas you post can be viewed by both Accruent employees and other TMS customers. On the Ideas page you can:

- Vote for or against an idea
- Add and respond to comments
- View the status of an idea

Your ideas help us understand what is important to our customers. Our Product Management team actively monitors the Ideas page and updates it when required. Contact Accruent Support if you have questions about the Ideas page.

Release Overview

TMS 5.25 Summary

Inspections

5.25 continues to bring more PM Module features to Inspections such as the Asset Duplicate Wizard (TMSPROV-8838) and Asset Import.

Edge

Users with IE11 disabled, who use TMS in Edge exclusively, can now print documents successfully without pop windows opening in IE11.

Dashboards

Users can now access configuration properties buttons for widgets placed on the bottom half of a dashboard tab. While on a dashboard, the cursor will no longer jump to additional fields every time a dashboard refreshes. Scrolling through records with multi-line text is now smoother and does not freeze the UI.

Inspections and Asset Duplicate Wizard

When new assets are created with the Asset Duplicate Wizard, TMS will now copy all active PM's and Inspections from the selected source asset into the newly created asset.

Asset Import Wizard

5.25 makes several related improvements to the Asset Import Wizard.

Inspection Records are Now Copied from Source Asset as Expected (TMSPROV-11458).

Newly created Assets are now added to the Original-Asset groups (TMSPROV-11547).

TMS 5.25 Summary

Schedules-Linked-To-AssetGroups are no longer copied in error (TMSPROV-11545).

Asset Import is now a simpler, quicker Asset creation tool.

*See end notes for more details on when it's better to use Asset Import, Asset Duplicate, or Quick Convert.

TLS

Supports and Enables TLS 1.3 if available. Modified processing of supported TLS protocols.

Performance Improvements and Application Enhancements

JIRA / IID	Component	Summary
TMSPROV-12339	TMS Core	Potential TLS Enabling Error/Issue Supports and Enables TLS 1.3 if available. Modified processing of supported TLS protocols.
TMSPROV-12348	TMS Core	Expand User Search to Allow 'Enter' to Execute When searching for users on the Search by Display Name field within Setup > Security > Users, TMS search performance is faster and no longer misses certain character as you type, even for customers with 70,000 plus users in the list.

Issue Maintenance

The following customer reported issues have been fixed.

Case Number	IID	Summary
TMSPROV-7602	00450595	<p>Expand Audit-Logging to capture WO-Assign Wizard</p> <p>This development expanded the Audit Log to capture any changes made with the Work Order Assignment Wizard or Schedule Assignment Wizard. Prior to this version, edits made with these wizards would be missing from the Audit Log.</p>
TMSPROV-8645	00548998	<p>UI Freezes with Multi-Line Text in Dashboard / Datasource</p> <p>Scrolling through records with multi line text is now smoother and does not freeze the UI.</p>
TMSPROV-8838	N/A	<p>Asset Duplicate fails to copy Inspection records</p> <p>Upon creation of new assets with the Asset Duplicate Wizard, TMS will now copy all active PM's and Inspections from the selected source asset into the newly created asset.</p>
TMSPROV-8880	00656988	<p>Asset Duplicate Wizard bypasses hanging space fix/check in error</p> <p>You may still use the Asset Duplicate feature even if hanging spaces are present in Asset Numbers.</p>
TMSPROV-9615	00904999	<p>Empty Dashboard Widget Auto Refresh causes cursor to jump WO Fields</p> <p>While on a dashboard, if you have your cursor within a field on a Work Order, the cursor will now stay within the selected field and does not jump to another field whenever widgets are refreshed.</p>
TMSPROV-11122	01066399	<p>Unable to Login to TMS Fluke Interface Error for TLS 1.2 for TMS OnSite</p> <p>An App Setting was added in the Web.config file in order to choose the SQL Provider you will work with to connect to the TMS Database.</p>

Case Number	IID	Summary
		<pre data-bbox="564 405 1390 775"> <!-- Data Source provider to use: SQLNCLI11 or SQLOLEDB (Deprecated). The default value is SQLNCLI11 (SQL Server Native Client 11.0) --> <setting name="TMS_Fluke_Interface_ServiceClient_DataProvide r" serializeAs="String"> <value>SQLNCLI11</value> </setting> </pre> <p data-bbox="564 808 1390 947">Online and onsite customers will work with SQLNCLI11 by default. However, onsite customers have the choice to change this setting to work with the deprecated SQLOLEDB. This SQLOLEDB was the provider used in prior versions.</p> <p data-bbox="564 981 1139 1010">If the customers get any of the following errors:</p> <ul data-bbox="616 1043 1326 1182" style="list-style-type: none"> • The "SQL Server Native Client 11.0" Provider is not registered on the local machine • The "SQLNCLI11" Provider is not registered on the local machine <p data-bbox="564 1216 1350 1317">It can be solved by downloading and installing the following Microsoft SQL Server Provider in the Web Server where the Fluke Services are deployed:</p> <p data-bbox="564 1350 1007 1413">https://www.microsoft.com/en-US/download/details.aspx?id=50402</p>
TMSPROV-11458	01193722	<p data-bbox="564 1473 1251 1503">Asset Import Cannot Copy IN's, Freezes on Assets w/INs</p> <p data-bbox="564 1536 1382 1816">Moving forward, when you create new assets with the Asset Import Wizard, the wizard will now copy IN's successfully (without freezing). A new Inspection will now be copied and applied to each new asset whenever an inspection is DIRECTLY linked to the Original-Asset Schedule, just like the Import Wizard treats PM Schedules today. Prior to this version, Asset Import failed to copy IN records and would freeze up if IN's were directly linked to the source asset.</p> <p data-bbox="564 1850 1358 1944">Reminder: A separate ticket in this release resolves a related issue where Asset Import would copy PM's linked to an Asset Group in error.</p>

Case Number	IID	Summary
TMSPROV -11545	01117012	<p>Asset Import copies Schedules-Linked-To-Groups in error</p> <p>Moving forward, Asset Import will now Copy Schedules from Original Assets if the Schedules are directly linked to the Original Asset and ignore Schedules that are only linked to an Asset Group. Previously, Asset Import copied the Schedules linked to the Asset-Group in error resulting in many duplicate Schedules being creating in error.</p> <p>Schedules linked to groups should NEVER get duplicated/created via Asset Import, because the newly created Assets will already get added to the existing Groups, and the existing Schedules linked to those Groups.</p>
TMSPROV -11547	N/A	<p>Asset Import fails to link New Assets to the Original-Asset's Groups</p> <p>Moving forward, the Asset Import Wizard will now correctly add any new Assets into the Groups that the original Asset belonged to. Prior to 5.25, the Wizard was NOT adding the new Assets to the Groups despite Help saying it should.</p>
TMSPROV -11933	01149414	<p>Typing search criteria in the users display name field causes characters to be missed</p> <p>When searching for users on the Search by Display Name field within Setup > Security > Users, TMS search performance is faster and no longer misses certain characters as you type, even for customers with 70,000 plus users in the list.</p>
TMSPROV -11995	01091592	<p>Cannot access Settings for some Dashboard Widgets</p> <p>You can now access all the configuration properties for the graphing widget when it is placed on the bottom half of a dashboard tab.</p>
TMSPROV -12142	01165266	<p>TMS-Edge printing pop-up Opens IE11 Window in error</p> <p>Users with IE11 disabled, who use TMS in Edge exclusively, can now print documents successfully without pop-up windows opening in IE11.</p>
TMSPROV -12172	01175596	<p>TMS Message Center issue unable to access TMS</p> <p>Previously, TMS would crash for certain user groups if messaging was being used.</p>

Case Number	IID	Summary
		Moving forward, TMS will load properly for all TMS user groups for customers sending messages via the Message Center.

Note:

How is Asset Import different from Asset Duplicate and Quick Convert?

- Asset Import, while more basic, is part of the core application that all customers can access while Quick Convert is an add on for Onsite customers.
- Asset Import is best suited for smaller teams and uses a locked CSV template where the user can't change the columns. Quick Convert is better for when customers want more flexibility to what they're importing.
- Asset Import: No custom fields and cannot define Individual-Customer PM Dates (it re-uses the original PM date for the Example Side).
 - For example, Import creates PMs, work orders, and other records automatically, when executed properly.
- Many customers with Quick Convert still use Asset Import because it can complete more Asset configuration tasks in a single import step (for example, Incoming Inspections, PMs, or Assignments) where QC takes several different imports to do the same thing.

When is Quick Convert Better?

- When you need to import JUST work orders, or JUST PMs, etc.
- Quick Convert also offers granularity and flexibility.
- Quick Convert allows individual next due dates, where Asset Import does not.
- Quick Convert allows importing to almost every module within TMS where Asset import does not.

TMS Release Notes – September 2021

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