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Psiterra | Knowledge Base Article

Reports - Error When Filtering on an Extended Attribute

Question:

When running a report in Business Intelligence, an error occurs. "Error when answering the prompt. Please review your answer(s)." Nothing appears to be incorrect, why is this error occurring?

Answer:

If all required prompts are completed and you are receiving this error, then most likely this is due to filtering on an Extended Attribute using the "Select" option. Business Intelligence requires Extended Attribute filters to use the "Qualify" function to process the request.

To reproduce the issue:

To filter on an EA (Extended Attribute), navigate to a filter prompt. Expand the "Extended Attributes" Folder (1) and select an EA from the drop down list (2). In this example we have selected EA "Lock form attribute 1". Select the arrow (3) to move the EA to the selected column to filter. It will automatically display in the "Select" function (4).



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If you run the report as displayed above with "Select" you will receive the following highlighted error:

Error when answering the prompt. Pleas	se review your answer(s).
Index X Summary of your selections I Quick Filters Image: Comparization Units to Filter (Required) Grganization Unit Levels to Display (Required) Gearch Ring Attributes to Filter Search Ring Attributes to Display Geste Attributes to Filter Site Attributes to Display Hub Attributes to Filter	1. Quick Filters Choose from Quick Filters for the Project level. Available: My Search Rings My Sites Site Non-Primary Sites Only Site Primary Sites Only My Projects
9 Hub Attributes to Display 10 Choose from all elements of	2. Organization Units to Filter (Required) Pick which Organization Units you want to filter on.
Project Template. 11 Project Attributes to Filter	Search for:

Resolution:

Scroll back to the filter prompt and click on "Select" (5) then choose "Qualify" (6).

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To enter a restriction for the EA to filter on, click "Value" (7). You can either enter the value, or select "Browse Values" (8) to choose from an existing list of values.

	elected:	
↓↓↓	Enter value: Browse values OK Cancel	

If browsing the existing values, locate the value you want to filter on and move it to the right column (9) and then select "Ok" (10).

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		OK Cancel	
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Now the statement is ready to pull a successful report.