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Psiterra | Knowledge Base Article

Reports - Error When Filtering on an Extended Attribute

Question:

When running a report in Business Intelligence, an error occurs. "Error when answering the prompt. Please review your answer(s)." Nothing appears to be incorrect, why is this error occurring?

Answer:

If all required prompts are completed and you are receiving this error, then most likely this is due to filtering on an Extended Attribute using the "Select" option. Business Intelligence requires Extended Attribute filters to use the "Qualify" function to process the request.

To reproduce the issue:

To filter on an EA (Extended Attribute), navigate to a filter prompt. Expand the "Extended Attributes" Folder (1) and select an EA from the drop down list (2). In this example we have selected EA "Lock form attribute 1". Select the arrow (3) to move the EA to the selected column to filter. It will automatically display in the "Select" function (4).



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If you run the report as displayed above with "Select" you will receive the following highlighted error:

Error when answering the prompt. Plea	se review your answer(s).
Index X Summary of your selections I Quick Filters Organization Units to Filter (Required) Organization Unit Levels to Display (Required) Image: Comparison of the second s	1. Quick Filters Choose from Quick Filters for the Project level. Available: Image: Select Strest St
9 Hub Attributes to Display	2. Organization Units to Filter (Required)
10 Choose from all elements of Project Template.	Pick which Organization Units you want to filter on.
11 Project Attributes to Filter	Search for:

Resolution:

Scroll back to the filter prompt and click on "Select" (5) then choose "Qualify" (6).

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evels to 🛛 🥐	11. Project Attributes to Filt	er				
tes to Filter tes to Display	Pick which Project Attributes and their values that you want to filter on.			Save this answer when report is run		
lter isplay 🛛 🖗	Search for:			Selected:		
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o Filter o Display 🏾 🎔	⊕		=			
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To enter a restriction for the EA to filter on, click "Value" (7). You can either enter the value, or select "Browse Values" (8) to choose from an existing list of values.

	elected:	~
•	Enter value: Browse values OK Cancel	
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If browsing the existing values, locate the value you want to filter on and move it to the right column (9) and then select "Ok" (10).

	Search for:		
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	Enter values	1	
		OK Cancel	
		Cancel	

Now the statement is ready to pull a successful report.