

Leases – Adding a New Offset Type

Question

Where can new offset types be added?

Answer

Offset Types cannot be added or altered through the User Interface. To add one or more new offset types, this request would need to be submitted as a Support ticket. Support can then determine if the request can be fulfilled as a courtesy effort, or needs to be sent to Professional Services as a paid enhancement to Siterra. Typically, a request to add one or two new types from a customer who has not previously received a free update will be fulfilled by Support as a courtesy while more extensive or additional requests will be routed through Services.